

General Terms and Conditions for Promo Codes on the Zig App

1. **“Promo Code”** or **“Promo Codes”** in these Terms and Conditions for Use of Promo Codes (**“General Terms”**) shall mean the promotional codes which are issued by CDG Zig Pte. Ltd. (**“CDG Zig”**) for the use and redemption in relation to ride bookings on the latest version Zig mobile application (**“Zig App”**).
2. Promo Codes are not applicable for “Pay Onboard”, “Pay for Street-hail”, “Cabcharge” or any other cash payment methods.
3. The Promo Code must be accurately entered into the “Promo Codes” field of the Zig App and submitted at the time of the ride booking to be redeemed. No retroactive use of the Promo Code shall be permitted.
4. Only ONE Promo Code can be used per booking, i.e. no stacking of Promo Codes is allowed. Promo Codes cannot be used in conjunction with any other promotions, offers or privileges.
5. The Promo Code value will be deducted from the final fare at the end of the trip. Promo Codes may not be applied to any additional charges such as cancellation, no-show and waiting fees, ERP charges, admin fees and any other applicable surcharges (including but not limited to peak hour and midnight surcharges).
6. If the trip fare amount is lower than the value of the Promo Code, there will be no refund or return of the residual unused value of the Promo Code.
7. Promo Codes are deemed redeemed upon successful booking confirmation as indicated on the Zig App.
8. The Promo Code will be forfeited once a confirmed booking is cancelled, or if the passenger fails to turn up.
9. Usage of Promo Codes is subject to this General Terms as well as such additional conditions that may be imposed by CDG Zig from time to time in its sole discretion (**“Specific Terms”**).
10. The Promo Code is non-refundable, non-replaceable and non-exchangeable for cash, credit-in-kind or otherwise, whether in whole or in part.
11. Resale, transfer and/or sharing of Promo Codes are strictly prohibited.
12. Promo Codes are valid only within the stipulated redemption period with strictly no extensions permitted.
13. Redemption of the Promo Codes are on a first-come, first-served and while stocks last basis.

14. CDG Zig reserves the right to amend or vary these General Terms and/or suspend or terminate any promotions or use of any Promo Code at any time without giving prior notice and without liability to any users or any other persons.
15. CDG Zig reserves the right to forfeit or revoke the use of any Promo Code, in the event that CDG Zig believes that the Promo Code is or will be used in the following circumstances:
 - a. Suspicious or fraudulent use;
 - b. Use of the Promo Code would result in a breach of any of the terms herein; or
 - c. Promo Code is used in bad faith, including any immoral or illegal purpose.
16. CDG Zig's decisions on all matters relating to the Promo Codes shall be final and binding.
17. CDG Zig shall not be liable to any users or any other persons for any ineligibility or inability to use any Promo Code for any reason.